CARTOGIS SERVICE DELIVERY

Changes to service delivery model
KEY POINTS

• Fee for Service effective 1 September 2014.
• Applies to all ANU professional and academic staff.
• PhD students continue as non-fee with review in January 2015.
• Hourly rate of $85.
PROCESS

1. Online request form.

http://asiapacific.anu.edu.au/cartogis/

Service delivery changes from 1 September 2014

CartoGIS’s free data visualisation service will move to a trial fee-for-service model from 1 September 2014 for all professional and academic staff at an hourly rate of $85. PhD students will continue to have access to the non-fee service, with review in January 2015.

The current quota system will continue as:

- Journal article – 4 visualisations
- Monograph – 10 visualisations
- Educational resource – 15 visualisations
- Thesis – 4 visualisations

All work requests are to be made using the online request form.

For a detailed description of the request, approval and work process please view slides. All works requested before 1 September will be completed on a non-fee basis.
2. Complete request details and Submit.
3. We will contact you within 2 working days.

4. Come in and let’s talk about the details of the work!
5. We’ll send you an email with link to the job scope and quote.

6. Complete charge code and financial delegate email details.
7. The delegate will receive an email with link to authorise work.

Request

Client\Delegate Authorisation

Job Number: 14-104
Meeting Date: 21/08/2014
Draft Due Date: 19/09/2014
Job Scope:
Bougainville showing administration borders, rivers, place names and population data at village level.
Cost Estimate: $140
Client Name: Key DANCEY
Client Accepted: 20/08/2014 07:40:42

[Accept]  [Reject]
8. Production time!

9. We’ll send you a draft of the work to check.

10. One round of corrections then close the job.
10. Charge code information and cost sent to CAP finance.
FINAL POINTS

• Ask your School or Unit administrator for charge code and financial delegate information.
• We value our clients and…
• We look forward to continuing to service your research and education visualisation needs.